Identity Theft / Fraud

If you are a Hackensack resident and have been a victim of Identity Theft or Fraud, no matter where the incident occurred, you can file a report with the Hackensack Police Department. In addition, if your account information or identity has been used in Hackensack, you can also file a report with the Hackensack Police Department. All Identity Theft and Fraud reports will be processed by the Department.

NOTE: If your account information or identity has been used in Hackensack but you are unable to respond to the Hackensack Police Department to file the report, you can file a report with your local Police Department and they will refer the case to us.

Instructions for Reporting Fraud / ID Theft

Step 1. Obtain a notarized affidavit of forgery from your bank as well as any bank/credit card statements that show fraudulent activity.

*Note: If neither of the above items can be obtained, please provide the victim notification letter you received from the creditor informing you of the fraudulent charges/accounts.*

Step 2. Fill out the Fraud / ID Theft form in its entirety. The Fraud / ID Theft form is included in the Fraud / ID Theft Packet. NOTE: The link to the Fraud / ID Theft Packet is located below, following Step 5.

Step 3. Attach all documentation (affidavit of forgery, bank/credit statements, copies of checks, etc.,) to the Fraud / ID Theft form and turn it in to the Hackensack Police Department front desk anytime.

*Note: You will be asked to provide a valid picture identification.*

Step 4. A Hackensack Police Department investigation report will be generated and copies of the Fraud / ID Theft form and any documentation provided will be made. The original Fraud / ID Theft form and any documentation provided will be returned to you to retain for your records.

Step 5. The entire packet will then be forwarded to the Hackensack Police Detective Division for review.

a. A Hackensack Police Detective assigned to your case will contact you within 5 business days and inform you of any referrals or the status of your case if the reported theft or fraud occurred within the city limits of Hackensack.

b. If found that the crime had occurred in another police jurisdiction, your report will be referred to the appropriate Police Department.
Note: Generally, a bank or credit card company will require evidence that a crime has occurred when responding to illegal charges paid from your bank account or credit card. An assigned case number is one of many steps in successfully addressing wrongful charges made to your credit.

**WARNING:** A person provides a false report if he/she willfully makes any untrue, misleading, or exaggerated statements in any report to a Police Department which is in violation of N.J.S. 2C:28-4b. If it is discovered that a person makes a false report, the Hackensack Police Department will pursue prosecution to the fullest extent.
Reporting Fraud / Identity Theft at the Hackensack Police Department

This Hackensack PD Fraud / ID Theft Packet includes:

- Instructions for reporting Fraud / ID Theft
- Identity Theft Information Sheet (retain for you records / information)
- Fraud / ID Theft reporting form

Instructions for reporting Fraud / ID Theft

1. Fill out the Fraud / ID Theft form in its entirety. Please print legibly.
   TIP: Answer questions 5 and 10 on the Fraud / ID Theft form as if you were speaking to an Officer.

2. Attach all documentation you have (affidavit of forgery, bank / credit statements, copies of checks, etc.) to the Fraud / ID Theft reporting form and turn in to the Hackensack Police Department front desk anytime. (NOTE: you will be asked to provide a valid picture ID).

3. A Hackensack Police Department investigation report will be generated and copies of the Fraud / ID Theft form and any documentation provided will be made. The original Fraud / ID Theft form and any documentation provided will be returned to you to retain for your records.

4. The following items must be provided before any investigation will be conducted:
   a. A notarized affidavit of forgery from your bank.
   b. An account printout from your bank or online with all the fraudulent activity highlighted. The printout must list the account number and account holder’s name.
   c. Copies of any forged checks.

   If none of the above listed can be obtained, please contact the Hackensack Police Department Detectives to find out what documents you will need to provide.

5. Once information is received (see # 4), the entire packet will then be forwarded to the Hackensack Police Department Detective Division for review.
   a. If found that the crime has occurred in another Police jurisdiction, your report will be referred to the appropriate Police Department.
   b. You will be contacted by a Detective from the Hackensack Police Department assigned to your case informing you of any referrals / closures of your case.

REMINDER: Your case will be closed unless/until you provide the information listed in item # 4.

INTERNET CRIMES: Please report internet crimes to the Internet Crime Complaint Center at www.ic3.gov. This is a partnership between the Federal Bureau of Investigation (FBI), the National White-Collar Crime Center (NW3C), and the Bureau of Justice Assistance (BJA).

SOCIAL SECURITY CRIMES: Please also report crimes involving your social security number/card to the Federal Trade Commission (FTC) at 1-877-ID-THEFT or 1-877-438-4338.

If you have any questions feel free to contact the Hackensack Police Department – Detective Division
   Monday – Friday (08:30am – Midnight)
   225 State Street Hackensack, NJ 07601
   201-646-7203
Identity Theft Information

Resources and Other Steps to Help You Avoid Becoming a Victim of Identity Theft

Opt-out of pre-approved offers of credit and marketing lists by calling 1-800-680-7293 or 1-888-SOPOUT. Or write to:
- Equifax Options, P.O. Box 740123, Atlanta, GA 30374-0241
- Experian, P.O. Box 919, Allen, TX 75013
- Trans Union, P.O. Box 97328, Jackson, MS 39238

Opt-out of credit reporting industry pre-screened credit approvals by calling 1-888-567-8688. Remove your name, address and telephone number from mail and telephone lists through Direct Marketing Association.
- Mail Preference Service, P.O. Box 9008, Farmingdale, NY 11735.
- Telephone Preference Service, P.O. Box 9014, Farmingdale, NY 11735.

CAUTION: Do not give any OPT-OUT service your Social Security Number, Date of Birth, Mothers Maiden name or other personal identification information.

Seek Independent Legal Advice
In matters such as Identity Theft, pursuit of a remedy exclusively through the criminal justice system may be insufficient. In these types of cases, the criminal justice system cannot always provide individuals with the level of relief they may seek. Therefore, victims of Identity Theft are strongly encouraged to seek the assistance of an attorney of their own choice for any civil or other remedies that may be available. For individuals who cannot afford an attorney, they can contact the State Bar Association or Legal Services. Addresses and telephone numbers for those entities in New Jersey are listed below, or consult the telephone directory for your local Bar Association.

- New Jersey State Bar Association
  1 Constitution Square
  New Brunswick, NJ 08901-1500
  732-249-5000
  www.njsba.com

- Legal Services of New Jersey
  100 Metroplex Dr. at Plainfield Ave., Suite 402
  P.O. Box 1357, Edison, NJ 08818-1357
  732-572-9100 or 1-888-LSNJ-LAW
  www.lsnj.org

In addition, Legal Aid Clinics at the Rutgers University Law Schools in Camden and Newark, and at the Seton Hall University Law School in Newark are available.

Other Sources of Assistance
For information about obtaining free credit reports,
visit the Division of Consumer Affairs
or contact them at 1-800-242-5846

There are non-government, non-profit groups which have been established to provide assistance to victims of identity theft. One group is:
Privacy Rights Clearinghouse
Identity Theft Resource Center
P.O. Box 226833, San Diego, California 92196
858-693-7935
www.privacyrights.org or www.idtheftcenter.org

Tips to Avoid Identity Theft - Tips to avoid having your identity stolen: www.usa.gov/identity-theft

The above information was obtained from the Website of the New Jersey Attorney General’s Office - Division of Criminal Justice: https://www.nj.gov/oag/dc/idtheft/othersteps.htm
Where To Go for More Information:

Federal Trade Commission
Accepts Complaints from ID Theft Victims
Phone: (877) ID-THEFT (877-438-4338)
Website: http://www.consumer.gov/idtheft

New Jersey State Attorney General's Office
Posts information on its website
Website: https://www.nj.gov/oag/dcij/index.html

US Postal Service
To report theft of mail or fraudulent change of address form use
P.O. Box 400
Phone: (877) 876-2455
Website: http://www.usps.com/postalinspectors

Social Security Administration
P.O. Box 17768 Baltimore,
MD 21235
Fraud Hotline: (800) 269-0271 (1:00pm to 7:00pm PST) Fax:
(410) 597-0118
E-mail: http://oig.ssa.gov/report-fraud-waste-or-abuse

New Jersey Motor Vehicle Commission
To report suspected fraud or criminal behavior that is related to MVC operations
Call their 24-hour MVC Tip Line toll-free:
866-TIPS-MVC (1-866-847-7682)
Motor Vehicle Commission
Victim Assistance Unit
P.O. Box 166
Trenton, NJ 08666
609-633-9450

Credit Reporting Agencies
It is important to include your social security number and current address when writing to the following credit bureaus:

Equifax
P.O. Box 105069
Atlanta, GA 30348
1-800-685-1111
www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
1-888-397-3742 or 1-888
EXPERIAN
www.experian.com

Trans Union
P.O. Box 6790
Fullerton, CA 92834
1-800-888-4213
www.transunion.com
Hackensack Police Department
Fraud/Identity Theft Reporting Form

Your case WILL NOT be investigated unless/until you provide supporting documentation as explained on the instruction sheet under item #4.

Fields in BLUE are required

Your Name: ____________________________________________ Last  ____________ First  ____________ Middle

Alias/Maiden Names: ____________________________________________

Driver's License or ID#: ____________________________________________ State: __________________________

Date of Birth: ____________________________________________ SSN: __________________________

Physical Address: ____________________________________________ Street  ____________ City  ____________ State  ____________ Zip

Mailing Address: ____________________________________________ Street  ____________ City  ____________ State  ____________ Zip

☐ Check if same as physical

Primary Phone: ____________________________________________ Alternate Phone: ________________

E-Mail (if available): __________________________________________

1. Total amount of financial loss: $ __________________________

2. Have you been reimbursed for the amount listed in #1?  ☐ Yes  ☐ No  ☐ Partially $ __________________________

3. How did you become aware of the crime?

☐ Found fraudulent charges on my credit card bill. Which one? Name of card, account number & card number.

☐ Found fraudulent charges on my cellular phone bill. Which one? Your cellular phone number & service provider (i.e.: Verizon).

☐ Received bills for an account(s) I did not open. Which one? Name of account & account number(s)

☐ Found irregularities on my credit report. If checked, attach credit report.

☐ Was contacted by a creditor demanding payment for something I did not buy. Which one? Name of creditor, phone number for creditor & name of person with whom you spoke.

☐ Was contacted by a bank’s fraud department about charges. Which one? Name of Bank, account number, name of person you spoke to & that person’s phone number.

☐ Other: ____________________________________________
4. What date did you first become aware of the crime? (MM/DD/YYYY)

5. When did the fraudulent activity begin? (MM/DD/YYYY)

6a. Was the fraudulent activity made using your name? □ Yes □ No □ Unknown

6b. If you answered no to 6a, please list the full name, address, and other identifying information that the fraudulent activity was under? □ Personal □ Business

Business name: ________________________________________________________________

Name: ____________________________________________
       Last                   First                   Middle

Address: _________________________________________________________________
         Street        City        State        Zip

6c. To the best of your knowledge at this point, what identity crimes have been committed? Check all that apply.

□ Opening new credit card accounts in my name
□ Unauthorized withdrawals from my bank accounts.
□ Taking out unauthorized loans in my name.
□ Check fraud.
□ Opening utility and/or telephone accounts in my name.
□ Unauthorized access to my securities or investment accounts.
□ Making purchase(s) using my credit cards or credit card numbers without authorization
□ Evading prosecution for crimes committed by using my name or committing new crimes under my name.
□ Other: ___________________________________________________________________

7a. Suspect Information □ Check if suspect information is unknown

Do you have any information on a suspect in this identity/fraud crime case? If yes, provide as much information as possible about the suspect, including the suspect’s full name, phone number, and address.

Suspect’s Name: ____________________________________________
       Last                   First                   Middle

Date of birth: ____________________________________________ Phone: ____________________________

Address: _________________________________________________________________
         Street        City        State        Zip

7b. Please list your relationship with the suspect and why you feel he/she committed the fraud you are reporting?

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________
8. Please list any government documents fraudulently obtained in your name (driver's license, SSN etc.)


9. Have you contacted the following organizations and requested a "Fraud Alert" be put on your account?

☐ Your bank/credit union(s):

<table>
<thead>
<tr>
<th>Branch location</th>
<th>Phone Number</th>
<th>Contact Person</th>
<th>Account Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Equifax 1.888.766.0008</td>
<td></td>
<td>What date?</td>
<td></td>
</tr>
<tr>
<td>☐ TransUnion 1.800.680.7289</td>
<td></td>
<td>What date?</td>
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</tr>
<tr>
<td>☐ Experian 1.888.397.3742</td>
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<td>What date?</td>
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<tr>
<td>☐ Social Security Administration</td>
<td></td>
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<tr>
<td>☐ Other:</td>
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</tbody>
</table>

Have you been the victim of any other crime that could be related? (I.e. theft or loss of wallet)
If yes, list location, police department report taken by, and case number.

10. 

11. List ALL fraudulent activity that you are aware of to date. Include locations and addresses of where fraudulent applications or purchases were made. Please be concise and explain ALL the facts, as if you are speaking to an officer. You may attached a separate (8 1/2 x 11) sheet of paper if you need more space.


12. Provide the following information for each account that you are reporting had fraudulent/theft activity.

<table>
<thead>
<tr>
<th>Creditor Name (Kohl's, Chase etc.)</th>
<th>Card Type (Visa/Master Card etc.)</th>
<th>Card/Account Number</th>
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</table>
By filing this complaint, I understand that:

☐ A person commits the crime of making a false report if he/she willfully makes any untrue, misleading, or exaggerated statement in any report to a police or fire department.

☐ Making a false report is an offense in violation of N.J.S. 2C:28-4b.

I certify under penalty of perjury under the laws of the State of New Jersey that the foregoing is true and correct.

X  

Your signature  

Date Signed  

Return this completed form and any supporting documentation, in person, to the Hackensack Police Department.  

You will be required to provide a valid picture ID.  

Anytime  

225 State Street Hackensack, NJ 07601 - 201-646-7777  

Please note, due to the nature of the crime being reported, faxed/ emailed forms will not be accepted.  

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